

COVID-19 Notice of Bank Branch Teller Lobbies Closed (Drive-thru lanes remain open)

Dear First Federal Savings Bank Customers:

First Federal Savings Bank's highest priority is the health and safety of our communities, customers, and employees. We are closely monitoring the evolving situation surrounding the Coronavirus (COVID-19) and continue to follow guidance from the Centers for Disease Control and Prevention (CDC), State of Indiana, and local authorities.

The teller lobbies of our branches are closed until further notice for customer traffic. Our drive-thru facilities remain open and are available to assist you with your banking needs. We will still be available by appointment should you have a banking need. Our backroom functions are operational to complete the daily processing of all your account activity and relationships.

These precautionary measures have been taken to limit the potential spread of the virus, to support our employees in this challenging time and to ensure we maintain our ability to serve our customers for the long-term. We remain vigilant in monitoring the situation in real time and are responding as developments evolve. We appreciate your patience and flexibility as we move forward in an evolving situation.

We encourage you to take advantage of our convenient services and products:

- Drive-thru facilities, including ATM's;
- Debit Cards for cashless purchases;
- Zelle Person to Person payments;
- Online, Mobile, & Telephone Banking; &
- Online Bill and Loan Payment services

With our suite of digital services you have the ability to check balances, view transactions & check images, check balances, view statements, make payments and transfers, pay bills, deposit checks with mobile deposit, and manage your accounts.

We do not anticipate any impact to our ability to meet your banking needs. If you are experiencing a hardship with your ability to make loan payments as a result of the COVID-19 virus, please contact us to discuss ways we may help.

Be aware of fraud and scam attempts. Please be reminded we will never ask for confidential information such as your name, password, personal identification number (PIN), social security number, or other account information over the phone in an email or text. We take financial security very seriously. Please contact us if you have any questions or concerns

You may email us at online@firstfederalbanking.com or call us at 800-422-3372 Monday through Friday, 8:30 AM until 5:00 PM and Saturdays 8:30 AM until 12:00 PM

